

CITRIX COMPATIBLE PRINTERS

Note: DHSS will only support a select list of HP printers. While every effort will be made to accommodate printers not on the list, no guaranteed support can be offered.

A cross-reference list of Citrix compatible HP printers can be found at:

<http://h71028.www7.hp.com/ERC/downloads/4AA0-8465ENW.pdf>

(Note: This list is put out by HP. It indicates what has been tested with Citrix and is not an indication of DHSS support.)

INSTALLING AND CONFIGURING XENAPP (CITRIX CLIENT) v11

XenApp is the new name for Citrix Clients. This is a marketing change and does not affect functionality.

Download the client installer from the following location:

<http://www.citrix.com/English/ss/downloads/details.asp?downloadId=1681207&productId=186&c1=sot2755>

XenApp Plugin (new name for Client) - Version 11.000 **NEW!**

Release Date: 9/3/2008

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These plugin support Windows XP, Vista, 2003, & 2008

Use the "XenApp Plugin for Hosted Apps" to access your hosted applications from your desktop or a web interface.

Use the "XenApp Web Plugin" to access your hosted applications from a web interface.




Use the "XenApp Plugin for Streamed Apps" to access applications streamed to your desktop. You must install the "XenApp Plugin for Hosted Apps" before you install the "XenApp Plugin for Streamed Apps".

View the list of countries that may have [export or import restrictions](#) for products containing strong (128-bit or greater) encryption.



General Documentation

[Administrators Guide](#) | [Readme](#)

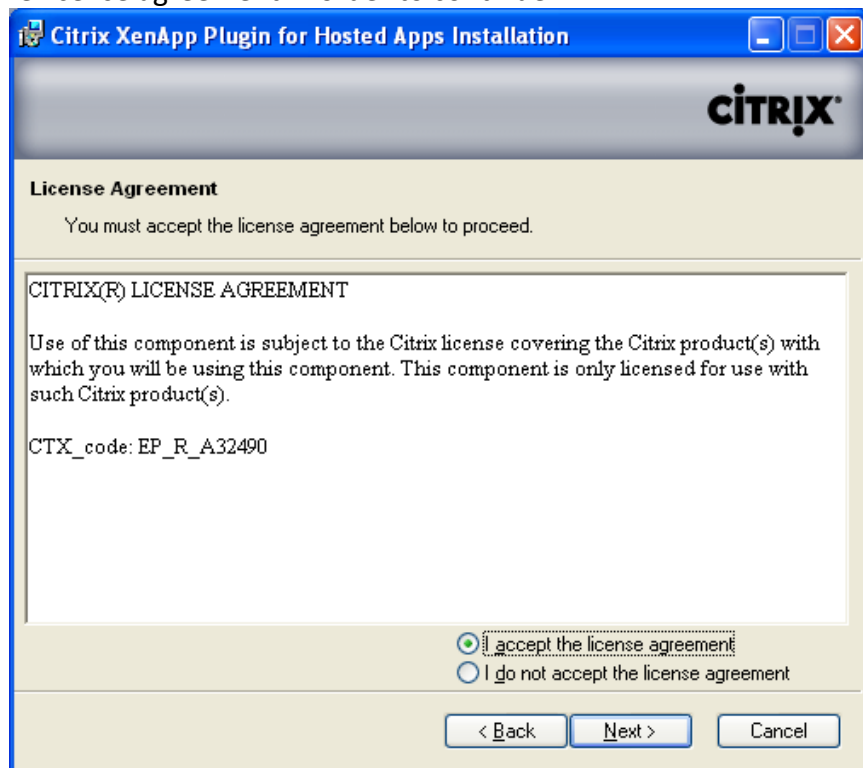
XenApp Plugin for Hosted Apps - Version 11.000	All Languages	9/3/08	11.0MB	.msi	Download 
XenApp Web Plugin - Version 11.000	All Languages	9/3/08	5.92MB	.msi	Download 
XenApp Web Plugin - Version 11.000	All Languages	9/3/08	4.88 MB	.exe	Download 

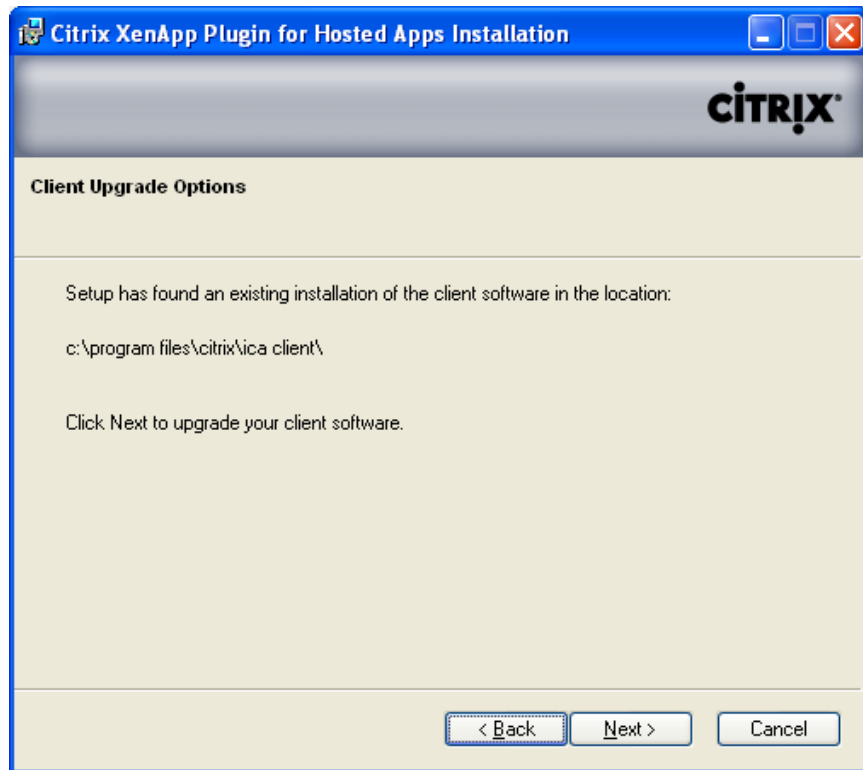
If you only use Citrix via a web interface such as CSG, you may download and install the XenApp Web Plugin (second link shown). If you access Citrix apps through various means or are unsure, download and install the XenApp Plugin for Hosted Apps (first link shown).

UPGRADING TO XENAPP (CITRIX CLIENT) v11 FROM AN EARLIER VERSION

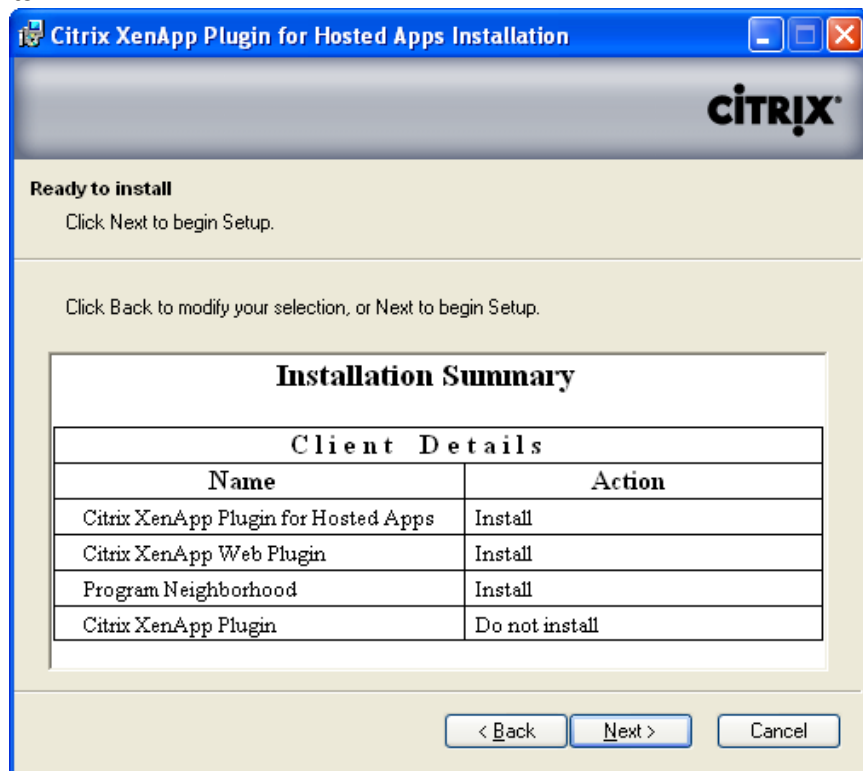


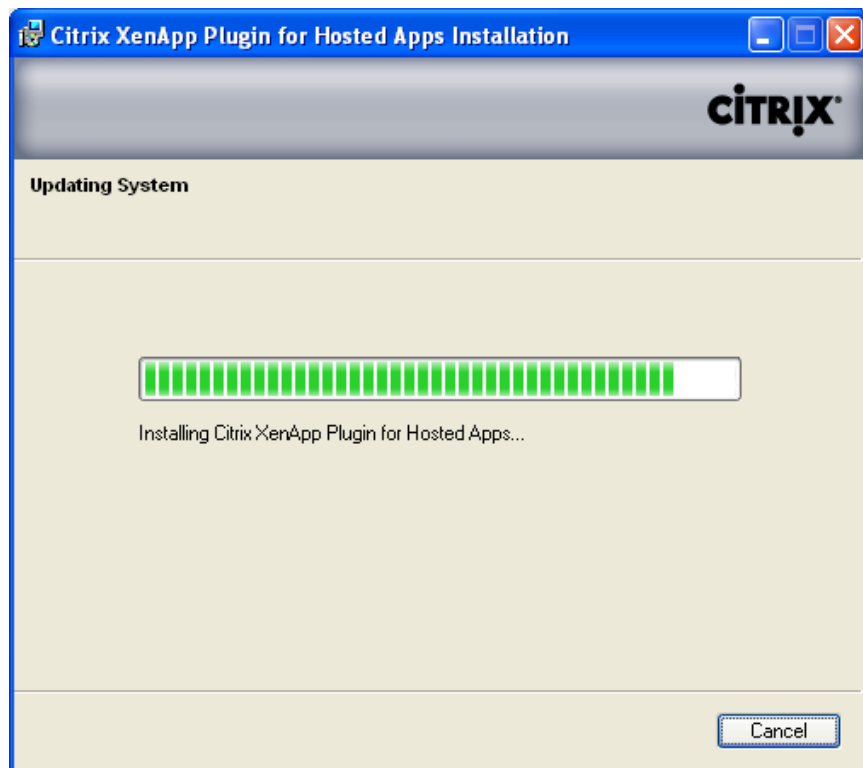
You must accept the license agreement in order to continue.





Citrix will detect exactly which components you have installed and automatically upgrade those specific components.

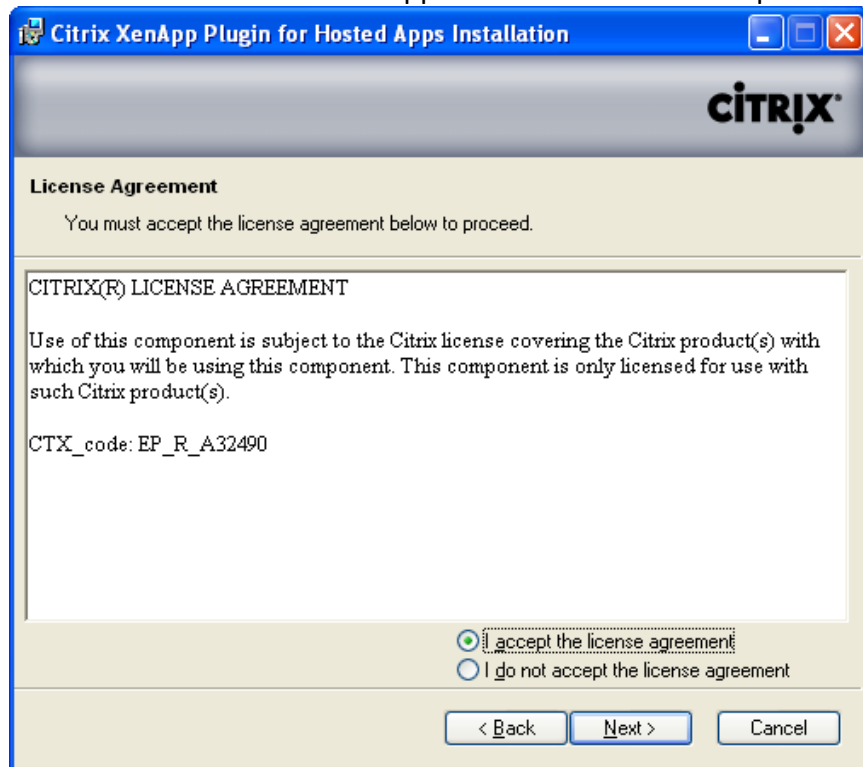


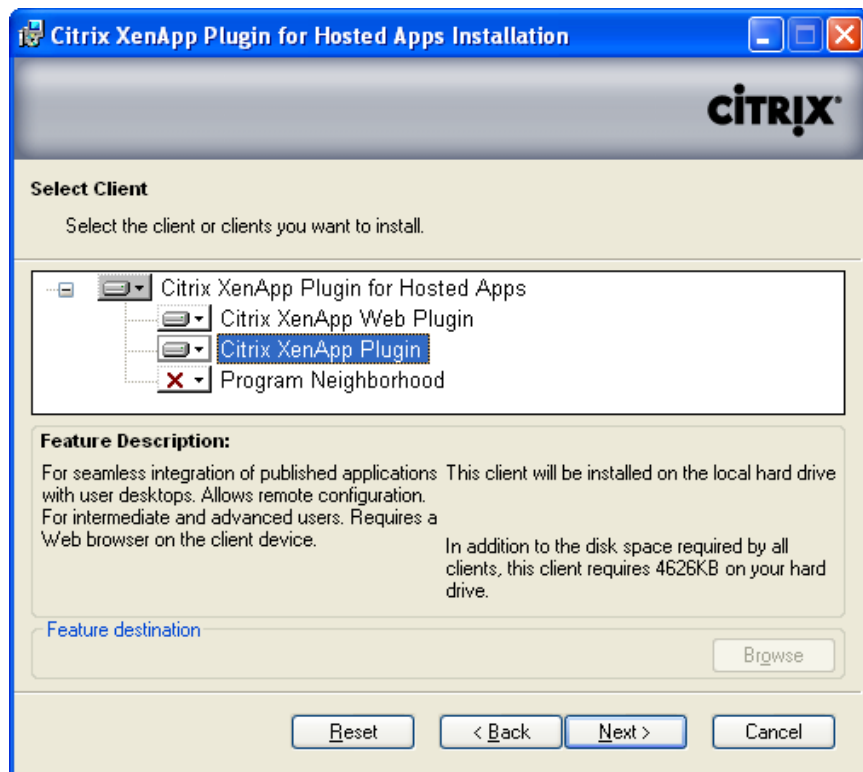


INSTALLING XENAPP (CITRIX CLIENT) v11 AS A FRESH INSTALL

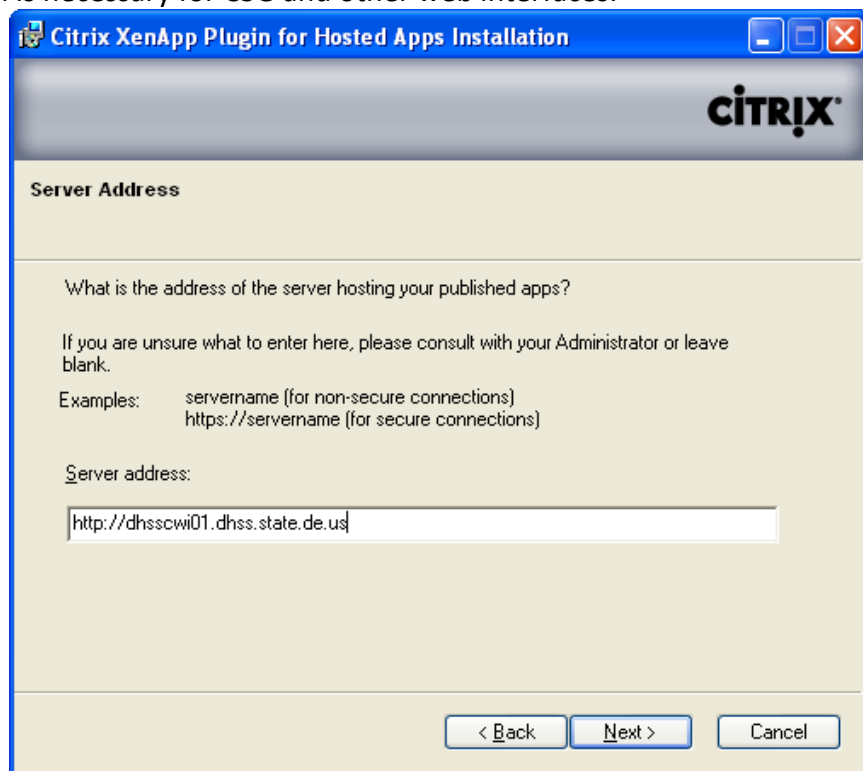


Wait a moment while Citrix scans your system to check whether or not you already have some version of the client installed. The NEXT button will not appear until this scan is complete.

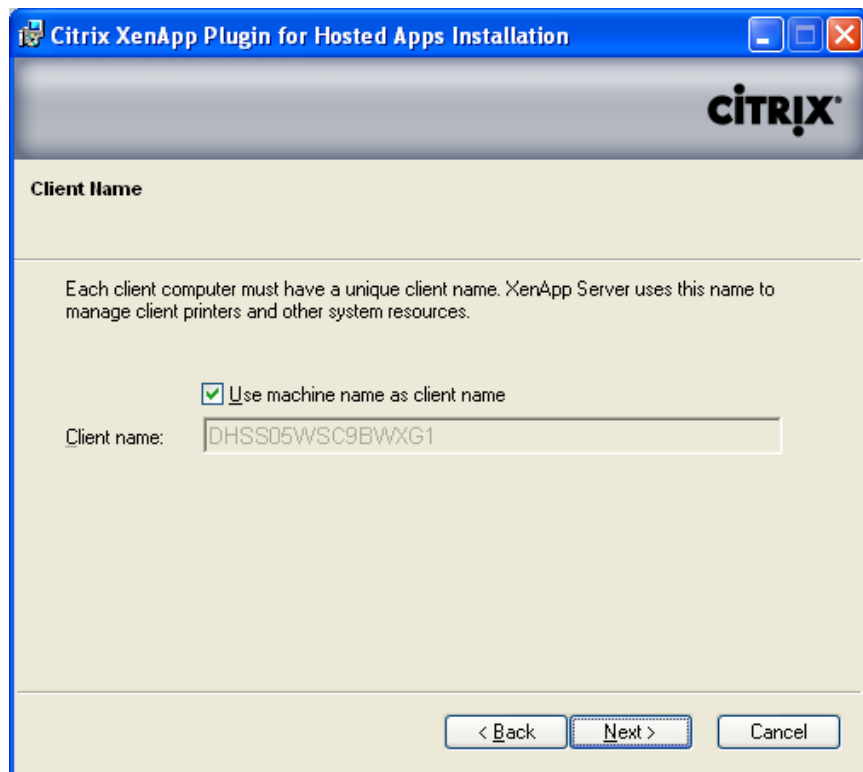




Select which components to install. Citrix XenApp Plugin is the new name for Program Neighborhood Agent. Web Plugin is necessary for CSG and other web interfaces.



If installing XenApp Plugin and connecting to DCISII, the server name is <http://dhsscwi01.dhss.state.de.us> (If not connecting to DCISII you may have a different server name. If not installing XenApp Plugin, this option will not be displayed.)



The screenshot shows the 'Client Name' configuration window. The title bar reads 'Citrix XenApp Plugin for Hosted Apps Installation'. The Citrix logo is in the top right. The section title is 'Client Name'. Below it, a text block states: 'Each client computer must have a unique client name. XenApp Server uses this name to manage client printers and other system resources.' There is a checked checkbox labeled 'Use machine name as client name'. Below this, the 'Client name:' label is followed by a text box containing 'DHSS05WSC9BWXG1'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Citrix XenApp Plugin for Hosted Apps Installation

Client Name

Each client computer must have a unique client name. XenApp Server uses this name to manage client printers and other system resources.

☒ Use machine name as client name

Client name:

< Back Next > Cancel

Accept the default to use machine name as client name. (Note: Machine names must be unique.)



The screenshot shows the 'Use Local Name and Password' configuration window. The title bar reads 'Citrix XenApp Plugin for Hosted Apps Installation'. The Citrix logo is in the top right. The section title is 'Use Local Name and Password'. Below it, a text block asks: 'Would you like to use your local user name and password to log on to the XenApp Server from this computer?'. There are two radio buttons: 'Yes' (unselected) and 'No' (selected). Below this, a text block explains: 'If your Administrator has enabled the single sign-on logon method, you may select Yes. If you choose No, then you may enable this feature at a later time by modifying your installation.' At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Citrix XenApp Plugin for Hosted Apps Installation

Use Local Name and Password

Would you like to use your local user name and password to log on to the XenApp Server from this computer?

☐ Yes
☒ No

If your Administrator has enabled the single sign-on logon method, you may select Yes. If you choose No, then you may enable this feature at a later time by modifying your installation.

< Back Next > Cancel

Do not enable pass-through authentication. (It will not work on most DHSS farms.)

